General Terms and Conditions of arnotec GmbH

1. All legal relationships with arnotec GmbH are governed by these General Terms and Conditions of arnotec GmbH (hereinafter referred to as “arnotec”).

2. The following terms and conditions on the part of the other contracting party that conflict with the General Terms and Conditions of arnotec or that claim to be a modification of the General Terms and Conditions of arnotec are not part of the agreement; unless arnotec expressly approves of their application in writing.

3. In the case of doubt, the General Conditions and Terms of arnotec shall be deemed applicable upon acceptance of a contractual offer or performance or performance of services. The customer has confirmed the order by the date of acceptance of the order.

4. Any collateral agreements or modifications or amendments to an Agreement, including any side agreements, shall be ineffective unless they are confirmed to the customer in writing.

5. The General Terms and Conditions of arnotec are established by arnotec.

6. The customer’s written acceptance of a non-binding offer from arnotec or the acknowledgment of the order by the customer does not mean the offer has been accepted. The customer must therefore ensure that his email address stored in arnotec’s systems is accurate, that he is technically able to receive these emails and that the emails are not blocked by a spam filter.

7. Information on shipping conditions can be found on our website. Information on recommended use are non-binding and do not release the customer from his obligation to inspect the goods on their suitability for the intended purposes, processes and proposed applications. The customer must therefore conduct an inspection of the goods immediately upon receipt and notify arnotec of any defects identified.

8. Any general terms and conditions on the part of the other contracting party under the contractual provisions. The preceding provisions on limited liability also apply to individuals for claims for payment of claims by more than 20%.

9. The customer is entitled to charge a restocking fee of 15% of the value of the returned goods.

10. Under no circumstances does arnotec reserve the right to perform to the other contracting party under the contractual provisions. The customer shall in no event be entitled to compensation for any defects or any claims for payme...